## Data for month ending Feb 2025

SN		Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	10	0	11	0	0	6
2	SEBI (SCORES)	0	1	0	1	0	0	8
3	Depositories	2	13	1	14	1	0	3
4	Other Sources	0	0	0	0	0	0	0
5	Grand Total	3	24	1	26			

## Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-2024	8	81	88	1
2	May-2024	1	92	74	19
3	Jun-2024	19	77	88	8
4	Jul-2024	8	75	81	2
5	Aug-2024	2	46	41	7
6	Sep-2024	7	62	57	12
7	Oct-2024	12	52	60	4
8	Nov-2024	4	45	47	2
9	Dec-2024	2	51	52	1
10	Jan-2025	1	40	38	3
11	Feb-2025	3	24	26	1
	Grand Total	67	645	652	60

## Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	2802	2801	1
2	2021-22	1	7481	7482	0
3	2022-23	0	562	557	5
4	2023-24	5	1041	1038	8
5	2024-25	8	645	652	1