

Data for month ending Feb 2025

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	12	221	5	228	5	0	6
2	SEBI (SCORES)	15	40	7	48	7	0	7
3	Stock Exchanges	1	3	0	4	0	0	8
4	Other Sources	0	0	0	0	0	0	0
5	Grand Total	28	264	12	280			

Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-2024	18	265	264	19
2	May-2024	19	250	237	32
3	Jun-2024	32	248	268	12
4	July-2024	12	306	293	25
5	Aug-2024	25	331	331	25
6	Sep-2024	25	293	283	35
7	Oct-2024	35	254	253	36
8	Nov-2024	36	396	326	106
9	Dec-2024	106	206	273	39
10	Jan-2025	39	192	203	28
11	Feb-2025	28	264	280	12
	Grand Total	375	3005	3011	369

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	879	879	0
2	2021-22	0	586	565	21
3	2022-23	21	460	479	2
4	2023-24	2	3031	3015	18
5	2024-25	18	3005	3011	12