Data for month ending Mar 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	50	1	49	1	0	4
2	SEBI (SCORES)	0	6	5	1	5	0	7
3	Depositories	1	37	11	27	11	0	6
4	Other Sources	0	0	0	0	0	0	0
5	Grand Total	1	93	17	77			

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-2024	8	81	88	1
2	May-2024	1	92	74	19
3	Jun-2024	19	77	88	8
4	Jul-2024	8	75	81	2
5	Aug-2024	2	46	41	7
6	Sep-2024	7	62	57	12
7	Oct-2024	12	52	60	4
8	Nov-2024	4	45	47	2
9	Dec-2024	2	51	52	1
10	Jan-2025	1	40	38	3
11	Feb-2025	3	24	26	1
12	Mar-2025	1	93	77	17
	Grand Total	68	738	729	77

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	2802	2801	1
2	2021-22	1	7481	7482	0
3	2022-23	0	562	557	5
4	2023-24	5	1041	1038	8
5	2024-25	8	738	729	17